<table>
<thead>
<tr>
<th>Period</th>
<th>Total New Requests Received</th>
<th>Requests Carried Over From Previous Quarter</th>
<th>Total Requests Closed</th>
<th>Requests Closed</th>
<th>Response Times (not including withdrawn/closed for non-payment)</th>
<th>Requests Pending at End of Quarter</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>≤10 business days</td>
<td>11-20 business days</td>
</tr>
<tr>
<td>1st Quarter (January 1-March 31)</td>
<td>181</td>
<td>46</td>
<td>174</td>
<td>139</td>
<td>13</td>
<td>5</td>
</tr>
<tr>
<td>2nd Quarter (April 1-June 30)</td>
<td>174</td>
<td>53</td>
<td>180</td>
<td>147</td>
<td>8</td>
<td>16</td>
</tr>
<tr>
<td>3rd Quarter (July 1-September 30)</td>
<td>209</td>
<td>47</td>
<td>211</td>
<td>168</td>
<td>20</td>
<td>9</td>
</tr>
<tr>
<td>4th Quarter (October 1-December 31)</td>
<td>183</td>
<td>45</td>
<td>187</td>
<td>148</td>
<td>20</td>
<td>6</td>
</tr>
<tr>
<td>Total for 2019</td>
<td>747</td>
<td>46</td>
<td>752</td>
<td>602</td>
<td>61</td>
<td>36</td>
</tr>
</tbody>
</table>

(carried over from 2018) (pending at end of year)
2019 Fourth Quarter (October 1 – December 31, 2019)

Requests by Category

- Public Safety: 26%
- Student Services/Data: 21%
- Athletics: 12%
- HR: 12%
- Purchasing: 9%
- Finance & Oper.: 7%
- Other: 5%
- Facilities: 4%
- Healthcare: 2%
- Research: 2%
- Other: 2%

Affiliation of Requestors

- Individuals/Unknown: 22%
- Businesses/Vendors: 21%
- Out of State Reporters: 8%
- Other Colleges: 7%
- Other: 6%
- Attorneys: 5%
- Govt/Military: 4%
- Non-profit orgs.: 3%
- Labor unions: 2%
- Other: 2%
- Iowa Reporters: 22%