<table>
<thead>
<tr>
<th>Period</th>
<th>Total New Requests Received</th>
<th>Requests Carried Over From Previous Quarter</th>
<th>Total Requests Closed</th>
<th>Requests Closed</th>
<th>Response Times (not including withdrawn/ closed for non-payment)</th>
<th>Requests Pending at End of Quarter</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>≤ 10 business days</td>
<td>11-20 business days</td>
</tr>
<tr>
<td>1st Quarter (January 1- March 31)</td>
<td>181</td>
<td>42</td>
<td>164</td>
<td>116</td>
<td>21</td>
<td>10</td>
</tr>
<tr>
<td>2nd Quarter (April 1- June 30)</td>
<td></td>
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<tr>
<td>3rd Quarter (July 1- September 30)</td>
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<tr>
<td>4th Quarter (October 1- December 31)</td>
<td></td>
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</tr>
<tr>
<td>Total for 2020</td>
<td>181</td>
<td>42 (carried over from 2019)</td>
<td>164</td>
<td>116</td>
<td>21</td>
<td>10</td>
</tr>
</tbody>
</table>
2020 First Quarter (January 1 – March 31, 2020)

Requests by Category

- Public Safety: 30%
- Athletics: 19%
- Student Services/Data: 16%
- Purchasing: 13%
- HR: 8%
- Healthcare: 5%
- Other: 4%
- Finance & Oper.: 2%
- Research: 2%
- Facilities: 1%

Affiliation of Requestors

- Businesses/Vendors: 32%
- Individuals/Unknown: 20%
- Out of State Reporters: 13%
- Iowa Reporters: 13%
- Other Colleges: 9%
- Govern. / Military: 2%
- Labor unions: 3%
- Attorneys: 4%
- Non-profit orgs.: 4%
- Government/Military: 2%