<table>
<thead>
<tr>
<th>Period</th>
<th>Total New Requests Received</th>
<th>Requests Carried Over From Previous Quarter</th>
<th>Total Requests Closed</th>
<th>Requests Closed</th>
<th>Withdrawn/Removed for Lack of Payment/Response</th>
<th>Response Times (not including withdrawn/ closed for non-payment)</th>
<th>Requests Pending at End of Quarter</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>5-10 business days</td>
<td>11-20 business days</td>
</tr>
<tr>
<td>1st Quarter (January 1-March 31)</td>
<td>179</td>
<td>42</td>
<td>165</td>
<td>117</td>
<td>21</td>
<td>107 17 24</td>
<td></td>
</tr>
<tr>
<td>2nd Quarter (April 1-June 30)</td>
<td>194</td>
<td>56</td>
<td>164</td>
<td>121</td>
<td>18</td>
<td>106 18 20</td>
<td></td>
</tr>
<tr>
<td>3rd Quarter (July 1-September 30)</td>
<td>220</td>
<td>86</td>
<td>172</td>
<td>136</td>
<td>12</td>
<td>99 23 36</td>
<td></td>
</tr>
<tr>
<td>4th Quarter (October 1-December 31)</td>
<td>154</td>
<td>134</td>
<td>174</td>
<td>117</td>
<td>19</td>
<td>78 28 34</td>
<td></td>
</tr>
<tr>
<td>Total for 2020</td>
<td>747</td>
<td>42</td>
<td>675</td>
<td>491</td>
<td>70</td>
<td>85 390 86 114</td>
<td>66% 15% 19%</td>
</tr>
</tbody>
</table>
2020 Fourth Quarter (October 1 – December 31, 2020)

Requests by Category

- Athletics: 41%
- Purchasing: 20%
- Student Services/Data: 14%
- Public Safety: 11%
- HR: 5%
- Finance & Ops.: 3%
- Other: 3%
- Healthcare: 2%
- Facilities: 1%

Affiliation of Requestors

- Out of State Reporters: 17%
- Individuals/Unknown: 15%
- Businesses/Vendors: 22%
- Attorneys: 6%
- Other Colleges: 10%
- Iowa Reporters: 26%
- Non-profit Orgs.: 2%
- Govt./Political: 2%